North Carolina Home Inspector Licensure Board

N.C. Department of Insurance, N.C. Office of the State Fire Marshal 1429 Rock Quarry Road, Suite 104, Raleigh, NC 27610 www.nchilb.com

INSPECTOR LANGE

Board Strategic Planning and Regular Meeting October 9-10, 2024, 8:00 AM

Board Members In-Person:

Embassy Suites – Charlotte – Concord 5400 John Q. Hammons Drive NW Concord, NC 28027

Guests via MS Teams:

Guests can join from the meeting link:

Join the meeting now Meeting ID: 219 235 990 911

Passcode: rfPxRf

Dial in by phone 1 984-204-1487, 429296114# United States, Raleigh

Phone conference ID: 429 296 11

Strategic Planning Meeting, Wednesday, October 9, 2024 Day 1: Agenda (TENTATIVE)

7:30 AM – 8:30 AM Breakfast

8:30 AM - 4:00 PM

- 1. Introductions and overview
- 2. Facilitator presentation (TBD)
- 3. "Ice Breaker" activities.

Break/Refreshments (20 minutes)

- 4. Stakeholder analysis activity
 - a. Board Members
 - b. Consumers
 - c. Licensees
 - d. Real Estate and Construction Industry
 - e. Staff
- 5. Lunch 11:30 AM 1:00 PM
- 6. Assessment activity

- 7. Development of goals, objectives, and plan of action by the Board and staff to identify financial and operational performance measures.
 - Break/Refreshments (20 minutes)
- 8. Implementation
- 9. Next steps
- 10. Adjournment

Regular Board Meeting, Thursday, October 10, 2024 Day 2: Agenda

7:30 AM - 8:30 AM Breakfast

9:00 AM – 11:30 AM

Chair David Dye:

Call meeting to order, roll call, welcome guests, changes to the agenda.

Vice-Chairman David Price:

Read the Ethics Awareness and Conflict of Interest reminder.

- 1. Review and approval of minutes:
 - a. Regular Meeting: July 12, 2024
- 2. Staff Report
- 3. Committee Reports
 - Break/Refreshments (20 minutes)
- 4. Public Comment
- 5. Unfinished Business
- 6. New Business
- 7. Adjournment

Lunch 11:30 AM – 1:00 PM